



ADHESION REQUIREMENTS ACCOMMODATION*

SUSTAINABILITY REQUIREMENTS FOR ACCOMMODATION				
Scope / Area	Requirements	Qualifying	Compulsory	Assessable
Sustainability	Monitoring of consumption (water, energy...)		X	
	Applies water saving and energy efficiency measures of, at least, 1000 €			X
	Carries out activities aimed at reducing consumption (investments in energy efficiency, geothermal energy, etc.)			X
	Waste management		X	
	Applies animal welfare measures (if applicable)			X
	Has policies regarding supplier selection, responsible purchasing or inventory, etc.			X
	Provides environmental training to employees			X
	Has sustainable energy generation systems (wind, solar, etc.)			X
	Has a system of indicators to improve sustainability			X
	Integrates circular economy policies			X
	Uses recycled, or environmentally certified paper for printed materials and/or promotes materials in digital format			X
	Develops products or experiences based on elements of local identity (cultural manifestations, ethnographic elements, etc.)			X
	Applies carbon or water footprint measurement systems and compensation systems	X		
	Applies Environmental Management Systems: EMAS ¹ , ISO ² 14001	X		
	Has sustainability seals: CETS ³ , ITR ⁴ , GSTC ⁵ ,...	X		

1 Eco-Management and Audit Scheme
2 International Organization for Standardization
3 European Charter for Sustainable Tourism
4 Responsible Tourism Institute
5 Global Sustainable Tourism Council

In order to be able to implement the compulsory requirements, concrete initiatives are given by way of example:

Water saving:

- Showers and/or toilets use little water
- Recycled water is used for toilets and/or garden irrigation
- Guests are encouraged to re-use towels

Energy efficiency:

- Most of the lights in the accommodation use LED bulbs (energy saving)
- Windows are double glazed to improve thermal insulation
- The electricity used comes from renewable energies

Waste management:

- Recycling bins are available to guests and rubbish is recycled
- The accommodation tries to reduce food waste

OTHER REQUIREMENTS FOR ACCOMMODATION				
Scope / Area	Requirements	Qualifying	Compulsory	Assessable
Geographical location	The registered or tax office must be located in Galicia			X
	The accommodation offered must be located in Galicia.		X	
Location and access	Signposting of the premises on the building itself		X	
	Space for parking			X
	The car park has a charging point for electric vehicles			X
	Accessible for person with reduced mobility			X
Contact and reservation system	Call centre system		X	
	Internet connection		X	
	Card payment		X	
	There is staff who speaks correctly one or several foreign languages			X
Promotion/marketing	Own promotional elements (website of the premises)			X
	Features in guides or web spaces			X
	Own information material about the premises (brochure, card). If not available, it may be replaced by the premises' own website.		X	
	Participation in events related to the Product Club			X
General	Applies inclusion and accessibility policies			X
	Carries out activities to raise awareness among tourists for responsible consumption.			X
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Building or infrastructure	Building well kept and in good condition, both inside and outside			X
Relationship with the Product Club	Provides information about the Product Club to customers, and about Galicia, its heritage and its sustainable offer		X	
	Staff at the premises are trained in sustainable tourism			X
Communication	The premises communicate to its customers the measures they are taking in favour of sustainability (oral information, in writing, on their website, on posters)			X
Local development support	Hires local staff			X
	Purchases local products to supply its premises		X	
	Gives information on local products from Galicia		X	
	CSR activities with an impact on the local area			X
Associations	Belongs to a tourist association			X

* Within the accommodation subsector, the following categories of establishments may be part of Galicia Destino Sostible:

- Hotel establishments (hotels and pensions)
- Apartments and tourist homes
- Tourist camps
- Rural tourist establishments
- Hostels
- Others: inns, agrotourism, rural inns, country houses, rural houses and rural farmhouses.