



## COMPULSORY/ASSESSABLE REQUIREMENTS ACCOMMODATION\*

SUSTAINABILITY REQUIREMENTS FOR ACCOMMODATION			
Scope / Area	Requirements	Compulsory	Assessable
Sustainability	Monitoring of consumption (water, energy...)	X	
	Applies water saving and energy efficiency measures of, at least, 1000 €		X
	Carries out activities aimed at reducing consumption (investments in energy efficiency, geothermal energy, etc.)		X
	Waste management	X	
	Applies animal welfare measures (if applicable)		X
	Has policies regarding supplier selection, responsible purchasing or inventory, etc.		X
	Provides environmental training to employees		X
	Has sustainable energy generation systems (wind, solar, etc.)		X
	Has a system of indicators to improve sustainability		X
	Integrates circular economy policies		X
	Uses recycled, or environmentally certified paper for printed materials and/or promotes materials in digital format		X
	Develops products or experiences based on elements of local identity (cultural manifestations, ethnographic elements, etc.)		X

In order to be able to implement the compulsory requirements, concrete initiatives are given by way of example:

### Water saving:

- Showers and/or toilets use little water
- Recycled water is used for toilets and/or garden irrigation
- Guests are encouraged to re-use towels

**Energy efficiency:**

- Most of the lights in the accommodation use LED bulbs (energy saving)
- Windows are double glazed to improve thermal insulation
- The electricity used comes from renewable energies

**Waste management:**

- Recycling bins are available to guests and rubbish is recycled
- The accommodation tries to reduce food waste

OTHER REQUIREMENTS FOR ACCOMMODATION			
Scope / Area	Requirements	Compulsory	Assessable
Geographical location	The registered or tax office must be located in Galicia		X
	The accommodation offered must be located in Galicia.	X	
Location and access	Signposting of the premises on the building itself	X	
	Space for parking		X
	The car park has a charging point for electric vehicles		X
	Accessible for person with reduced mobility		X
Contact and reservation system	Call centre system	X	
	Internet connection	X	
	Card payment	X	
	There is staff who speaks correctly one or several foreign languages		X
Promotion/marketing	Own promotional elements (website of the premises)		X
	Features in guides or web spaces		X
	Own information material about the premises (brochure, card). If not available, it may be replaced by the premises' own website.	X	
	Participation in events related to the Product Club		X
General	Applies inclusion and accessibility policies		X
	Carries out activities to raise awareness among tourists for responsible consumption.		X
	Carries out activities with a gender perspective (equality plans and policies)		X
Building or infrastructure	Building well kept and in good clean condition, both inside and outside		X
Relationship with the Product Club	Provides information about the Product Club to customers, and about Galicia, its heritage and its sustainable offer	X	
	Staff at the premises are trained in sustainable tourism		X

<b>Communication</b>	The premises communicate to its customers the measures they are taking in favour of sustainability (oral information, in writing, on their website, on posters)		X
<b>Local development support</b>	Hires local staff		X
	Purchases local products to supply its premises	X	
	Gives information on local products from Galicia	X	
	CSR activities with an impact on the local area		X
<b>Associations</b>	Belongs to a tourist association		X

\* Within the accommodation subsector, the following categories of establishments may be part of Galicia Destino Sostible:

- Hotel establishments (hotels and pensions)
- Apartments and tourist homes
- Tourist camps
- Rural tourist establishments
- Hostels
- Others: inns, agrotourism, rural inns, country houses, rural houses and rural farmhouses.