



ADHESION REQUIREMENTS RESTAURANTS

SUSTAINABILITY REQUIREMENTS FOR RESTAURANTS				
Scope / Area	Requirements	Qualifying	Compulsory	Assessable
Sustainability	Monitoring of consumption (water, energy...)		X	
	Applies water saving and energy efficiency measures of, at least, 1000 €			X
	Carries out activities aimed at reducing consumption (invest-ments in energy efficiency, geothermal energy, etc.)			X
	Waste management		X	
	Applies animal welfare measures (if applicable)			X
	Has policies regarding supplier selection, responsible purchasing or inventory, etc			X
	Has sustainable energy generation systems (wind, solar, etc.)			X
	Has a system of indicators to improve sustainability			X
	Integrates circular economy policies			X
	Uses recycled, or environmentally certified paper for printed materials and/or promotes materials in digital format			X
	Develops products or experiences based on elements of local identity (cultural manifestations, ethnographic elements, etc.)			X
	Applies carbon or water footprint measurement systems and compensation systems	X		
	Has sustainability seals: CETS ¹ , ITR ² , GSTC ³ ,...	X		
	Has been awarded the Green Star of the MICHELIN Guide	X		

1 European Charter for Sustainable Tourism

2 Responsible Tourism Institute

3 Global Sustainable Tourism Council

In order to be able to implement the compulsory requirements, concrete initiatives are given by way of example:

Water saving:

- Toilets and/or dishwashers use little water
- Recycled water is used for toilets and/or garden irrigation
- Responsible water use is promoted among customers through signs in the toilets

Energy efficiency:

- Most of the lights in the restaurant use LED bulbs (energy saving)
- Windows are double glazed to improve thermal insulation
- The electricity used comes from renewable energies

Waste management:

- Separate waste collection is facilitated
- The restaurant seeks to reduce food waste

OTHER REQUIREMENTS FOR RESTAURANTS				
Scope / Area	Requirements	Qualifying	Compulsory	Assessable
Geographical location	The restaurant must be located in Galicia		X	
Location and access	There is road access to the premises		X	
	Has indicator signs			X The identification of the premises is visible on the façade
	Parking space available			X There is public space in the immediate vicinity with easy parking facilities for vehicles Has its own enclosed car park (or a car park by arrangement if next to it)
	The car park has a charging point for electric vehicles			X
	Accessible for person with reduced mobility			X
Spaces for clients	The dining room is spacious, well ventilated, odour- and smoke-free		X Is considered as such when a ventilation system prevents the concentration of smoke and odours	
	Has systems to guarantee thermal comfort in all the restaurant's rooms			X

Contact and reservation system	Has an adequate system for receiving telephone bookings		X	At least during working hours, by a person authorised to inform and formalise a reservation
	Accepts payment by credit card		X	
	The menu is available in Galician, Spanish and at least one other language			X
	There is staff who speaks correctly one or several foreign languages			X
Staff	Staff have specific training and knowledge of the Product Club			X
Promotion/marketing	The premises have their own promotional elements			X Availability/ quality of printed material and website would be an asset
	The premises promotional material or space displays the logo identifying their Product Club membership			X
	The company's communication makes reference to sustainability aspects			X
	Belongs to a product Club and/or has a loyalty system in place			X
Catering service	The menu includes local and zero-kilometre products		X	
	The menu includes information on organic farming products			X
	Includes traditional gastronomy recipes			X
General	Information material on visits or activities related to the Product Club is available			X Printed material is available to inform the customer. Staff are sufficiently trained to provide information
	Organises or participates in events related to the Product Club			X
	Applies inclusion and accessibility policies			X
	Raises awareness among tourists for responsible consumption			X
	Conducts gender-sensitive activities (equality plans and policies)			X
Building	There are decorative elements related to the Product Club			X
	Fits in with traditional architecture			X
Associations	Belongs to a tourist association			X